

# OFFICE SERVICE PERFORMANCE SURVEY

Dear Customer,

We are hopeful that you will take the time to answer this survey to assist us in accomplishing our goal in providing quality service.

- - - - -Please Email or return to Mark Haynes – Building Official- - - - -

**OFFICE OPERATIONS:** **Strongly Agree (5) to Strongly Disagree (1)**

I received prompt service.	5	4	3	2	1
I was treated courteously.	5	4	3	2	1
Procedures were explained to my satisfaction.	5	4	3	2	1
I was satisfied with the plan review process.	5	4	3	2	1
My questions were answered clearly and quickly.	5	4	3	2	1
Scheduling of the inspection was easily accomplished.	5	4	3	2	1
I was satisfied with inspector’s availability.	5	4	3	2	1
I was satisfied with my overall experience with the Building Department office process.	5	4	3	2	1

Suggestions or comments:

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Optional: May we contact you for further review of your comments or suggestions? \_\_\_\_\_

If yes please fill in your information below:

Name: \_\_\_\_\_

Permit Address: \_\_\_\_\_

Permit Number: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Antrim County Building Department, PO Box 188 – 205 E Cayuga, Bellaire MI 49615  
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